



North America
Administrators

We're building upon our legacy of remarkable customer service.

Our clients, their employees, health care service providers and brokers have already discovered what you will soon experience — NAA's reputation is backed by the testimonies of satisfied clientele.

“In my many years of dealing with employee benefits, working with T.P.A.s and carriers, the past two years that I've worked with NAA have been just the best ever! The level of customer service and assistance has been wonderful!”

- Kelly R., H.R. Manager, Brentwood, TN

“I have been very impressed with NAA and your entire team. Everyone I have interacted with has been great and easy to work with. Your people have a sense of urgency that is vital to our business but not often seen. My congratulations!”

- Jeff Y., Insurance Consultant, Indianapolis, IN

“Felicia worked with us on a complicated transplant situation. She was very patient with my questions and answered them all extremely well, professionally and thoroughly. She is an excellent customer service employee.”

- Janet M., Transplant Finance Dept., Miami, FL

“I have always received great customer service from Rhonda and Teresa. Today, Creshia was filling in and she also delivered! I can always count on your team to do great things for me. It is especially appreciated!”

- Mark O., H.R. Director, South Bend, IN

“I can't believe how easy it is to get in touch with people at NAA and how quickly and professionally my questions are answered. You are running a well-oiled machine!”

- Chris B., Insurance Broker, Ft. Wayne, IN

“Vivian did an excellent job of explaining exactly what was covered on my plan, what portion was the PPO discount and what was my portion. I was impressed because I'm the CFO of a small hospital and deal with billing issues daily.”

- Cary G., Employee, Nashville, TN

“We are very proud of the health plan we offer our employees. Thank you for all you and your team do to get us good coverage at a good price.”

- Wayne L., Small Business President, South Bend, IN